



Ace Hose & Hydraulics Ltd - the "Company" Trade Credit Application

Full Name:		Nature of Business:
Legal Entity: --Select--		
Invoice Address:		Registered Office:
City	PC	City
Tel No:	Fax No:	Established (No. of Years):
Contact Name:		Company Registration No:
E-Mail address:		Vat Registration No:

Sole Trader/Partner 1/Director 1

Partner 2/Director 2

Full Name:		Full Name:	
Home Address:		Home Address:	
City	PC	City	PC

Bank Reference

Trade Reference 1

Trade Reference 2

Institution Name:		Company Name:		Company Name:	
Contact Name:		Contact Name:		Contact Name:	
Address:		Address:		Address:	
City	PC	City	PC	City	PC
Telephone No:		Telephone No:		Telephone No:	
Duration of Relationship:		A/C Open Since:		A/C Open Since:	
		Credit Limit:		Credit Limit:	

Expected Monthly Sales: £	Max Amount of Credit Required: £
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Agreement to the Company's Terms and Conditions of Sale

1. I have read and understood the Company's Terms and conditions for the Supply of Goods and Service and agree to abide by them
2. I am aware that the Company must be notified of any discrepancies or queries as follows:
 - Invoice queries or Product quantity or description problems – within 7 days of receipt
 - Faulty products – within 14 days of receipt
3. I confirm acceptance of the Company payment terms of 30 days from date of invoice
4. I give my consent to a credit search being made on me as owner/partner or director of this organisation both now & at any future date. I understand this search will be recorded by the agency & may be disclosed to subsequent enquirers.
(To be signed by an officer of the company or employee authorised to agree such matters.)

Signed:		Print Name:	
Date:		Position:	
Company Credit Control Use			
Credit Limit: £	Authorised by:	Customer Advised:	

Terms & Conditions of Sale

Ace Hose & Hydraulics Ltd provide all goods and services subject to the following terms and conditions of sale. Each despatch is offered subject to these terms and conditions. Acceptance of this catalogue or acceptance of an individual delivery of a product or service from Ace Hose & Hydraulics Ltd is further confirmation of your acceptance of our terms and conditions. In the event of your official order forms or accompanying documentation containing special printed conditions, it is understood that such conditions are only binding in so far as they are not at variance with the terms and conditions contained herein. No variation to these terms and conditions of sale is permitted unless in writing by a Director of Ace Hose & Hydraulics Ltd.

PRICES - All current list prices and discounts where applicable are available on request or from www.acehose.com. It is your responsibility to ensure the prices on your order, if included, are correct and in line with our current pricing which is available on request or from www.acehose.com. All price lists, quotations and estimates are subject to alteration without notice. Goods will be invoiced at prices ruling on date of despatch regardless of any price list, quotations and estimates you may have received from us prior to the date of despatch or any prices quoted on any purchase order submitted. Prices and charges are listed exclusive of Value Added Tax.

RETENTION OF TITLE - All goods supplied by us to you remain the property of Ace Hose & Hydraulics Ltd until the goods have been paid for in full.

CATALOGUE CONTENT, DRAWINGS AND SPECIFICATIONS - However communicated, all drawings and specifications, dimensions and weights provided by us are approximate unless otherwise stated. Ace Hose & Hydraulics Ltd accept no liability for damage or injury arising from any error or omission in the data provided. On occasions it may be necessary to supply goods that will differ from those depicted in this catalogue and other publications provided by us.

PERFORMANCE - Any performance details given by Ace Hose & Hydraulics Ltd are provided in good faith and will be based on how we expect the product or service provided to perform. However, we accept no liability for any failure to achieve any performance figures given unless full details of the application and environment for use are provided and the performance data is subsequently verified in writing by a Director of Ace Hose & Hydraulics Ltd. You remain responsible to ensure that the products provided are suitable for your purpose.

DESPATCH - All despatch times quoted are based on the date of receipt of an order. We will make every effort to meet despatch times as quoted. However we accept no liability whatsoever for any for late despatch of an order regardless of the cause of the late despatch. If you arrange to collect goods yourself it is your responsibility to collect these goods within 5 working days. In the event that goods are not collected in the stated time we reserve the right either to:

- i) treat the order as cancelled (which may result in a handling charge) or
- ii) send the order by our designated carrier and charge our standard delivery charge (as stated on our website at the time of despatch)

CARRIAGE - All new orders which are not collected from our premises will be subject to a carriage charge. Our carriage charges are available on request and from www.acehose.co.uk. In the event that an order is not clearly marked for collection we will assume that a delivery service is required and such orders will be sent by our standard next day service which will be charged for. Orders for new items will not be added to despatches of items on back order. Carriage paid offers relate to total value of goods despatched to a single delivery address on any single day. Certain products are excluded from standard carriage terms and carriage paid offers. Certain items may be subject to additional carriage costs (i.e. 6.5 m lengths of tube)

TELEPHONE - All telephone calls to or from Ace Hose & Hydraulics Ltd may be recorded for accuracy or training purposes.

DAMAGE/LOSS IN TRANSIT - You are responsible for inspecting goods promptly on arrival. Should a consignment be obviously damaged in transit it must be noted next to the signature when the delivery is received. Any claims for damage/loss in transit must be made within 3 working days of receipt. It is important that you check the number of parcels/boxes/bags/pallets etc. that you receive matches with the number for which you are signing for. If this is not the case you must correct the number received before signing. Additional terms for compressors apply – see section for details.

LATE DELIVERY - In the event of late delivery you must ensure the time/date of the delivery are noted when signing.

PRODUCT GUARANTEE & DELIVERY QUERIES - Defects which develop following correct use of the goods supplied within a period of 12 months following delivery as a consequence of design, materials or workmanship will be repaired, replaced, or an alternative product offered at our discretion.

Should you have goods you consider faulty, please contact us to arrange a GOODS RETURN NUMBER. Any goods returned must be adequately packaged. Carriage will be organised by us at our cost. Goods should be clearly marked with the following "QUALITY CONTROL, ACE HOSE & HYDRAULICS LTD, 20 WEDGEWOOD GATE, WEDGEWOOD WAY, STEVENAGE, HERTFORDSHIRE SG1 4SU" and details of the fault enclosed with the goods.

Any goods subsequently found not to be faulty will be returned to you via our carrier on a standard next day service for which you will be charged. You are required to examine the goods and notify us of any complaints query relating to the delivery within 3 days of receipt. In the event that we accept the complaint as valid we reserve the right to replace or credit the value of goods and thereby terminate our liability. We cannot be held responsible for charges incurred by you in attempting to replace, rectify or modify goods without our written agreement.

RETURNS - STANDARD ITEMS - Requests by you to return catalogue goods supplied by us may be accepted, at our discretion, subject to a handling charge. The following conditions must be adhered to:

- i) The goods are unused and are a standard items listed in the current Ace Hose & Hydraulics Ltd catalogue
- ii) A returns note is obtained from us in advance and is included with the goods returned
- iii) All returns should be adequately packaged and clearly labelled as follows "CUSTOMER RETURNS, ACE HOSE & HYDRAULICS LTD, 20 WEDGEWOOD GATE, WEDGEWOOD WAY, STEVENAGE, HERTFORDSHIRE SG1 4SU". Credits agreed will only be issued when the items are received by us in good condition

Handling charges will be advised to you prior to a goods return number being issued. Goods returned to us without prior agreement may be returned to you, for which standard delivery charges will be applied. All goods returned without a returns numbers will always be subject to a handling charge of £25.00 or 25% of the value of the goods, whichever is the greater.

RETURNS – NON STANDARD ITEMS - Items not listed in the current Ace Hose & Hydraulics Ltd catalogue will not be accepted for return for any reason whatsoever.

ORDER CANCELLATION - Back orders for not listed in the current Ace Hose & Hydraulics Ltd catalogue cannot be cancelled for any reason whatsoever. Cancellation of back orders for other items may be accepted providing that a variation to our standard pricing was not agreed based on the volume to be delivered. In this case cancellation will only be accepted if the standard sales price is to be charged on the quantity delivered. Requests to cancel an order for an ex-stock item can normally only be accommodated within one hour of the original order being received. Orders cancelled after this time may be subject to a returns handling charge. Once an order for direct shipment from supplier is in process, we are unable to either amend or cancel the request.

DEFAULT - In the case of default, you agree to allow us or our agent to enter your premises where the goods are kept and remove same. You will be responsible to us for all costs incurred in reclaiming the goods.

PAYMENT TERMS - Payment terms are strictly 30 days Nett monthly. If any sum is not paid on the due date for payment, all sums then outstanding from you will immediately become due and payable including sums would not otherwise be due until a later date. If any sum is not paid on the due date for payment, then stock of any non-standard items not listed in the current catalogue which we hold against your order for future delivery will also become payable immediately.

Overdue balances will be charged interest at a rate of 8% per annum above the Bank of England base rate at the time the debt became overdue.